Internet Service Monitoring

NetTRACK

Track, analyze, alert & resolve service issues on any internet circuit.

Monitor Any Circuit From Any Carrier

Track Circuit Uptime

Using Accent's own cloud services monitoring infrastructure, probes monitor each circuit in real-time. These probes track the circuit's availability and performance.

Analyze Performance

Accent provides web and mobile tools to view real-time circuit performance and historical data. These tools are available to both Accent's customers and agents to view all tracked circuits.

Get Real-time Alerts

When an outage occurs, alerts are immediately generated and sent to customers, agents, and Accent personnel.

Resolve Service Issues

Get issues resolved faster and restore services quickly with actionable data and alerts.

WE OPEN THE CARRIER TICKETS

- Outage alerts are generated in real-time
- Accent notifies the carrier of service outage
- Carrier trouble ticket is initiated
- Outage is resolved by the carrier
- Accent tracks the ticket to ensure timely resolution

740.548.7378 sales@accentservices.com Accent

Internet Service Monitoring

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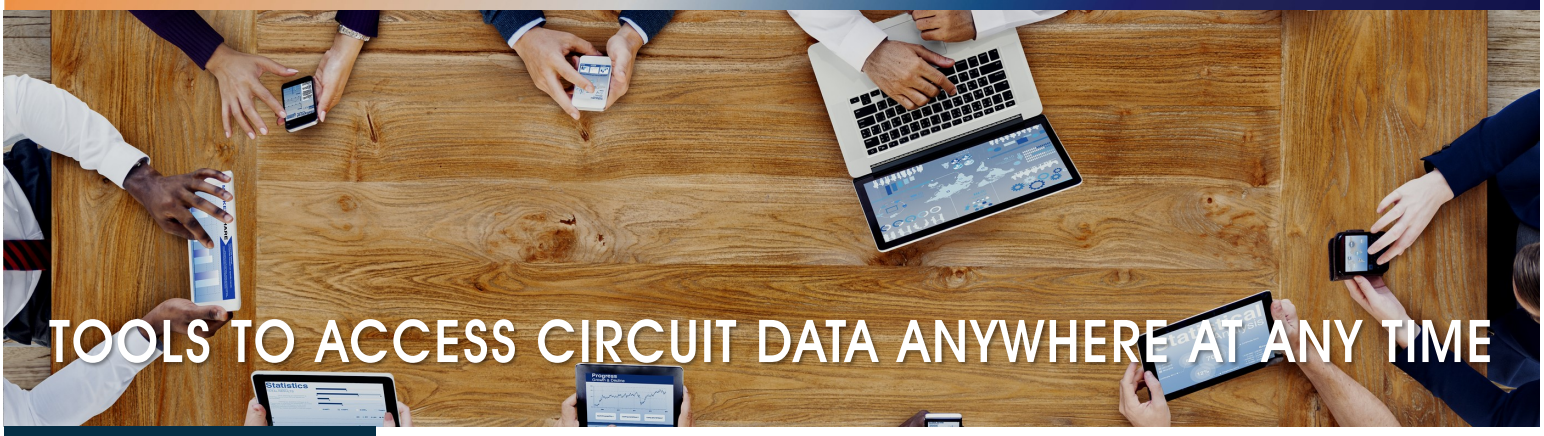


TOOLS TO ACCESS CIRCUIT DATA ANYWHERE AT ANY TIME

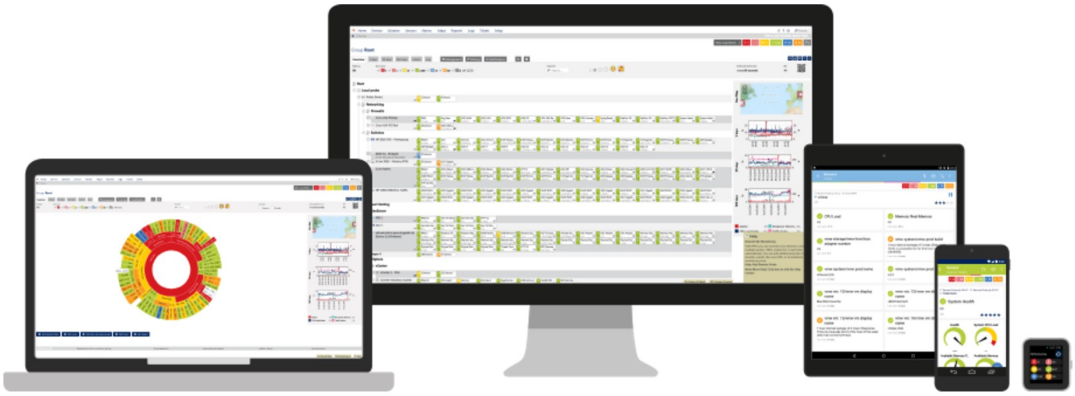
ANY CONNECTION

- Fiber Optic
- Cable Broadband
- Ethernet over Copper
- MPLS
- Internet T1
- DSL
- Fixed Wireless
- 4G/LTE
- Satellite

ANY CARRIER

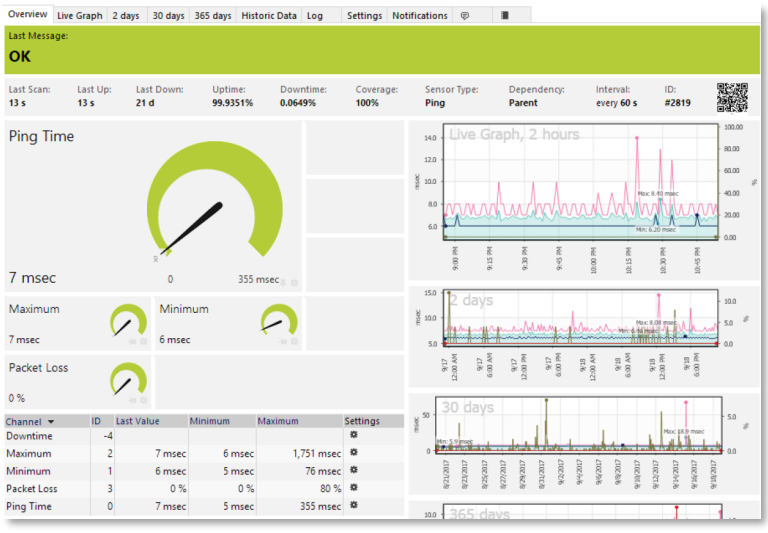
- Spectrum
- AT&T
- Comcast
- CenturyLink
- Level 3
- Nitel
- Verizon
- MetTel
- XO
- Hurricane Electric
- Windstream
- Frontier
- & More

Track your services on any device using Accent's cloud monitoring technology.



DESKTOP CONSOLE | WEB BROWSER | MOBILE APP (iOS/ANDROID)

View real-time data on circuit performance, analyze historical service data, and generate reports.



- Ping Time
- Trace Route
- Packet Loss
- Circuit Uptime
- Ping Delay
- 365-Day Retention
- Real-time Charts
- & More!

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